

# Occupational Medical Services

(VRR- VMS Contract)



## Early Intervention Vocational Rehabilitation Review (Telehealth VRR)

- Single telehealth consultation & associated communications + report
- Ideally referred in the first 12 weeks post-injury (referrals accepted up to 6 months)

## Suitable Referrals

1. Clients engaged in RTW rehab where fitness for work is unclear
2. When rehabilitation has stalled
3. When the diagnosis is unclear

*(Intended to complement Vocational Rehab Services)*

## Example Scenarios

- Psychosocial barriers impacting RTW &/or high-risk OREBRO
- Difference of opinion between VOC Provider and the GP about the RTW
- Employer Barriers
- Client symptom concerns impacting GRTW plan
- Further referrals and/or imaging to be considered
- Medical leadership required to restore a team approach
- Awaiting specialist appointment without a plan or rehab progress

## Who Makes Referrals

- ACC/TPA Case Manager
- GP direct to Injury Doc NZ
- Request from Injury Doc NZ to ACC/TPA after a case discussion

## How to Make Referrals

- Referral via email to [clinic@injurydoc.nz](mailto:clinic@injurydoc.nz) with required reports and documents
- Injury Doc to schedule appointment and advise all parties
- Referrer to confirm appointment with client

## Timeframes

Injury Doc Admin to schedule telehealth appointment within 10 business days

## Communications

Communication with VOC provider post assessment and any other appropriate parties to assist with RTW progress

## Fees

**ACC:** VMR01 standard & VMR05 complex + VR02 Communications

**TPA Insurer/AEP Company:**  
Billed as ACC VMS codes above

## Reporting

Vocational Rehabilitation Report as per ACC VMS operational guidelines