

# Medical Certification Service

(VRO3- VRS Contract)

**Injury Doc**<sup>NZ</sup>  
Taking Care of Kiwi Workers



## Virtual Medical Review & Certification

- Client telehealth consultation for ACC18
- Max 3 consults per client under VRS contract
- Available anytime in the RTW process

## Suitable Referrals

Clients engaged in RTW rehab needing accurate certification or medical clearance

### Example Scenarios

- RTW plan developed, and medical certification required to support this
- Client is onboard and engaged with the GRTW
- GP access or timeliness are barriers
- Medical clearance needed
- Expert Injury management doctor to support a VOC Provider's input (e.g. consistent messaging, education, medication & symptom management)

## Who Makes Referrals

Vocational Providers make a referral and book client's virtual appointment

## Timeframes

Appointment availability within two business days

## Communications

Injury Doctor discussion with referrer before initial consultation via video or phone call, VOC Provider to advise of availability for this

## Reporting

ACC 18 issued and provided to client, ACC and referrer, no reporting

## How to Make Referrals

- Via the VOC Providers page on Injury Doc NZ website
- VOC Provider login details required
- Referrer responsibility to confirm the client's availability before making the online booking

## Fees

**ACC:** VR03 charged to Voc Provider

**TPA Insurer/AEP Company:**

**IDNZ Cert = \$150+gst (per 30min max)**