

Case Discussion Service

(VMA – VMS Contract)



VOC Provider Case Discussion with Injury Doctor

- RTW advice and problem-solving
- No client consult & no document review
- Max 5 discussions with multiple parties (eg: Employer/GP/Physio)
- Available anytime in the RTW process

Suitable Referrals: Vocational providers make a discussion request when

1. They identify or experience barriers/ challenges impacting timely RTW
2. They want Occupational Medicine advice to help problem solve & find a pathway forward

Example Scenarios

- Challenges with GRTW planning or implementation
- Concerns regarding RTW progress or engagement
- Unclear medical issues or diagnoses
- Difficulty managing barriers independently
- Workplace challenges
- Assistance needed with communications or education
- If VOC Provider considers Occupational Medicine Rehab Review (VRR) may be appropriate

Who Makes Referrals

Vocational Provider requests a discussion and indicates their availability

Timeframes

Injury Doc Admin to schedule a call within two business days.

Communications

Case discussion with VOC Provider, potential for further communications with Voc Provider and other parties as appropriate and agreed

Reporting

Brief email summary + recommendations to ACC/Insurer and VOC Provider

How to Make Referrals

- Request for discussion via a simple form on the VOC Providers page on the Injury Doc NZ website
- VOC Provider login details required

Fees

ACC: VMA01 charged to ACC
Per communication

TPA Insurer/AEP Company:
IDNZ Coms = \$150+gst
Per communication